



## GENERAL CONDITIONS DOMAINE EN BIRBÈS

The following conditions apply to all accommodations at Domaine en Birbès, 11270, Laurac, FRANCE.

When booking one of our accommodations, we assume that you have read and agreed with our terms and conditions.

### For the entire duration of the stay

The rental is valid for the agreed period, starting on the day of arrival at 4pm and will end on the day of departure by 10am. A longer stay is permitted with a prior written permission of the landlord.

### Rental amount

The accommodation is definitively reserved by the renters once the deposit has been received. This deposit must be paid 14 days after reservation. The deposit can be transferred to the following account number:

Crédit Agricole  
IBAN FR76 1350 6100 0085 1274 8829 613  
BIC AGRIFRPP835  
ZANDVLIET Robertus Johannes, Route de Laurabuc, Laurac

### Payment means

Payments of the rent and additional items can be settled by bank transfers, cash or with French checks. There are no credit or pin cards options.

### The rent is based on the following terms and conditions:

1. Renters declare that they will personally occupy the accommodations, that they will take care of them as a good "family dad" and that they will maintain them in good conditions. This also applies to all available accommodations on the Domaine. Renters should also ensure that there are no disturbances for the neighborhood. Only registered guests may stay overnight in the rented accommodation.
2. Renters are not asked for a security deposit. The landlord assumes that renters leave the accommodations and facilities on the Domaine in good conditions, without missing, contaminated or damaged elements. If there is any unexpected damage during the stay, renters must inform the landlord or one of his representatives immediately. If repairs or replacements are required due to damages caused by negligence or bad use, they will be borne by renters. Renters declare to be insured against the Legal Liability associated with rent. The damages caused will be taken care of at the end of the stay.
3. Liability. Domaine en Birbès cannot be held liable in case of cancellation, accident, theft, bad weather, loss or damage of any kind, during or as a result of a stay on the Domaine. We also do not accept liability for:

- Out of order or defective technical equipment and out of order or closed facilities on the Domaine
- Discomfort and / or inconvenience caused by third parties beyond our responsibility
- Consequences of participation in activities
- Consequences of extreme weather or other forms of force majeure
- Swimming pool. Our guests can use our pool. The use of it, however, is entirely at your own risk. Children without swimming diplomas may never use the pool without being supervised by their parents. Domaine en Birbès do not accept in any way liability for the use of the swimming pool.

4. Renters may not refuse access to the landlord if himself or his representatives request it.

5. Day visitors. Visitors to renters must report to the landlord or his representatives upon arrival. The landlord reserves the right to refuse day visitors from the Domaine and / or facilities in exceptional cases. The landlord also reserves the right to calculate a daily allowance for visitors. Renters are held responsible for any damages caused by persons visiting them.

6. Complaints. Despite all our efforts, you may have a legitimate complaint. This complaint should be shared on site and directly with us, the owners, in order to enable us to resolve it immediately.

#### **Cancellation policy**

Any cancellation must be made in writing. The parties agree to the following cancellation terms:

- Up to 6 months before arrival: 25% of the rent
- Between 6 months and 1 month before arrival: 50% of the rent
- From 1 month before arrival until the day of departure: the full rental price

#### **Unused accommodation**

If you need to interrupt your original stay (late arrival, interruption or early departure), this will not entitle you to compensation.

#### **Suspensive conditions**

In the event of non-payment of rent and / or other costs (8 days after a notice has been given) or in case of non-compliance with one of the terms of the contract, the landlord may terminate the rental and thus effective immediately.